



Taming of the Shrew 2018 Ticketing **Payment Due by April 2**



Show Schedule

Location – Richard Dominguez Black Box Theatre
3555 Lomita Blvd Ste E Torrance CA 90505

Thu Apr 26 ~ 9:30

Thu Apr 26 ~ 11:45 ~ Very Few Tickets Available

Fri Apr 27 ~ 7:30pm

Sat Apr 28 ~ 2pm

Sun Apr 29 ~ 2pm

Sun Apr 29 ~ 6:30pm

***PLEASE NOTE: This schedule is SUBJECT TO CHANGE.

Ticket Prices

\$400 – \$20 each ticket – Memberships of 20 (no add'l fees)

\$25/\$30 – Individual Tickets – Gen Adm./Reserved (Friends and Family Tickets - See Q&A) (+fees)

\$40/\$45 – Public Price – Gen Adm./ Reserved (+ fees)

Ticket Purchase Process

1. Pay the \$400 ticketing charge on your Encore account. ***This is the first step to move forward.***
2. Send an email to Admin@EncoreSouthBay.org that you have paid the \$400. Encore will send you a confirmation email with the information needed to redeem tickets on your membership. (Within 48 business hours)
3. In the confirmation email from Encore, you will have a link to purchase tickets. **This is the only link to be able to access the field trips shows as well as the evening and matinee shows. Accessing ticketing off of the website will not give you access to the field trip shows, should you want to purchase tickets to one.**
4. When you click on the link, follow these steps:
 - a. Choose your show.
 - b. Select the number of general admission tickets you want to purchase. If you would like to upgrade please see reverse. The majority of seats will be general admission. All tickets will be held at Will Call.
 - c. **On the Payment Info Screen - Click on “Redeem Benefits”.** This will allow you to use your prepaid tickets on your membership.
 - d. On the next screen, enter the email address, first name, and last name found in your confirmation email.
 - e. To hold at will call under someone else’s name, click the link “Buying For Someone Else”, put their name and email address in where noted. This allows them to pick up their own tickets and you can let go of standing near the door or waiting for people to

arrive. This also makes exchanges go much more smoothly.

- f. When you click the final confirm button **you should see a ZERO balance. Please do not put your credit card in!!**

Upgraded Seating

We have a limited number (approximately 15 per show) of assigned seats for each of our performances. Upgrades are an additional \$5 per seat and obtained by emailing the office at admin@encoresouthbay.org with:

- The date, time, number of tickets to upgrade, and the name to hold at will call under.

These seats will be sold and assigned in priority order based on when you email admin. (Please make sure your credit card on file is up to date – if we are unable to process the charge we will move on to the next request.)

Exchanges

Please note, all exchanges need to be handled through the office. Email admin@EncoreSouthBay.org with the original order number, and the new date, time, #of tickets if different, and new will call name if applicable.

Frequently Asked Questions

What happens when I run out of my membership(first 20)?

- You can buy another membership of 20
- You can email the office to receive a code that gives you the friends and family price. You can use this code and you can also send it to your friends so they can purchase their tickets.

What is Friends and Family Price?

- After you have sold your 20 ticket membership, if you would like to have your friends still have access to discounted tickets, without you having to buy another membership, you can purchase them friends and family price tickets. They are not quite as good of a deal as you receive when you purchase in a pack of 20 but they are still steeply discounted. They can also call us with your name

What if I can't sell all my tickets?

We are committed to helping as much as we can anyone who is struggling to sell their tickets, but ultimately it is each family's responsibility to pay for and sell all of their tickets. Some methods for getting the word out about your tickets:

- Post in all the various ENCORE Facebook groups
- Use our event to share with your family and friends
- Notify the office that you have tickets to sell
- Tell your fellow cast members via Facebook and at rehearsal that you have tickets to sell

Please let us know if you have any questions about ticketing! Email is preferred for us to serve you best (Admin@EncoreSouthBay.org), but if you are really confused or unsure please call us.